



**Tucson Electric Power**

PO Box 80073  
Prescott AZ 86304-8073

TFS Customer  
123 Sustainable Lane

# Your TEP Energy Bill

<b>Account</b>	
<b>Bill Date</b>	<b>4/24/2018</b>
Previous Amount Due	\$19.27
Payments Received - Thank You!	\$-19.27
HEERO Contributions	\$0.00
Total Current Charges	\$20.53
Adjustments (Corrections, Refunds & Fees)	\$-60.18

**Auto Pay Amount Due 5/8/18 \$0.00\***

\*Your account has a credit balance.

Once NET metering goes into effect, the top of your bill will say "Residential Net" instead of "Residential."

See the Account Details section for information about your participation in programs such as Auto Pay, e-bill and Budget Billing.

TUCSON, AZ 85712 Residential-Net Metering (Service No. ) 3/23/18 to 4/23/18  
Current Charges \$20.53

## 2 WAYS TO SAVE

- Shift to Off-Peak Hours**  
Our **Time-of-Use** and **Demand Time-of-Use** pricing plans charge less for usage during most of each weekday and all day on weekends and major holidays.
- Level Out Your Load**  
Choose **Peak Demand** or **Demand Time-of-Use** and save money when you reduce your highest level of hourly usage during on-peak time periods.

### TIME-OF-USE HOURS

Winter: October-April

6-9 a.m. 6-9 p.m.

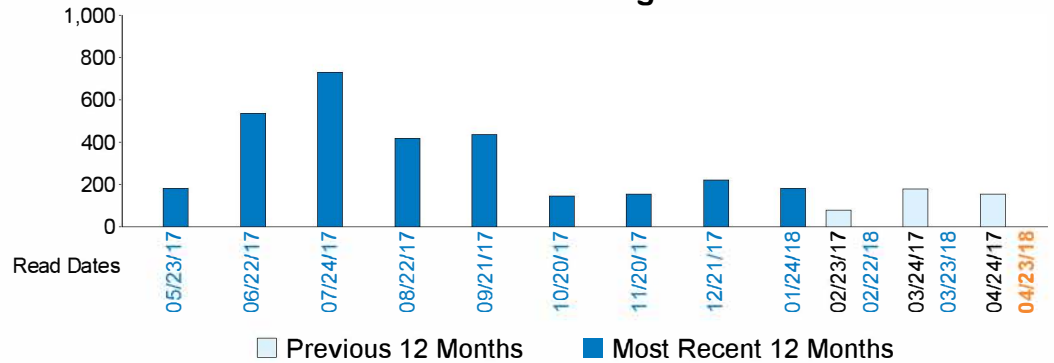
off on off on off

Monday - Friday

off-peak

Weekends and Major Holidays

### Billed kWh Usage



### Billing Period Comparison

	Current	Previous	Last Year
<b>Avg High Temperature</b>	85°F	74°F	83°F
<b>Avg Low Temperature</b>	52°F	44°F	52°F
Billing Days	31	29	31
Avg Daily Billed Usage (kWh)	-	-	4.97
Total Billed kWh Usage	-	-	154.00

**Average Daily Cost\*  
\$0.66**

View more details at [tep.com/myaccount](http://tep.com/myaccount) or use the TEP mobile app.

\*Average Daily Cost reflects current charges divided by billing days.

Account	Auto Pay Date	Auto Pay Amount Due
	5/8/2018	\$0

**DO NOT SEND PAYMENT**

**Under revised rules and regulations that were recently approved by the Arizona Corporation Commission, and based on your payment history, your deposit will be credited to your account and applied to future bills.**

**CHARGES**

**NET METERING**

Excess KWH Credit carried forward from last month 277  
 Excess KWH Credit carried forward to next month 645

**DELIVERY SERVICES**

Basic Service and Meter Charge \$13.00

**POWER SUPPLY CHARGES**

**SURCHARGES**

Renewable Energy Standard Tariff \$4.70  
 LFCR EE 1.8071% of \$13.00 \$0.23  
 LFCR DG 0.7363% of \$13.00 \$0.10

**TAXES AND ASSESSMENTS**

ACC Assessment \$0.05  
 RUCO Assessment \$0.01  
 City Franchise Fee \$0.41  
 State Sales Tax \$1.06  
 Regional Transportation Authority Tax \$0.09  
 City Sales Tax \$0.47  
 Public Utility Tax \$0.41

**TOTAL CURRENT CHARGES - Electric Service \$20.53**

**METER INFORMATION**

Meter	Unit of Measure	Next Read Date	Read Date	Reading	Usage
SC2W-14882 (Prior)	KWH	5/22/2018	4/23/2018	811.00	140.00
SC2W-14882 (Prior)	KBH	5/22/2018	4/23/2018	1,418.00	508.00
				910.00	
				Net	-368.00

**Adjustments**

Deposit Refund or Adjustment \$60.00 CR

**Adjustments**

Deposit Interest Calculated \$0.18 CR

**ACCOUNT DETAILS**

Budget Billing: Available

Auto Pay: Enrolled

DO NOT SEND PAYMENT.

HEERO: Available

e-bill: Enrolled

To review this month's bill inserts, visit

<http://www.tep.com/inserts>

Visit [tep.com](http://tep.com) for details about rates and programs.

**CONTACT US**

Online at [tep.com](http://tep.com)

Find quick answers or submit a request at [tep.com/contact](http://tep.com/contact)

Phone

Tucson: (520) 623-7711  
 Toll-Free from Other Areas: (800) 328-8853  
 TTY for the Hearing Impaired: (800) 367-8939  
 Para Asistencia en Español: (520) 623-7711  
 Fax: (520) 770-2004

Customer Service Phone Hours

Monday to Friday, 7 a.m. to 6 p.m.

Automated Phone System

24 hours a day, 7 days a week

**REGULATORY AGENCY**

Arizona Corporation Commission  
 400 W. Congress St. Tucson, AZ 85701-1347  
 Tucson: (520) 628-6550 Other Areas: (800) 222-7000  
[azcc.gov](http://azcc.gov)

**REPORT AN OUTAGE**

Call (520) 623-3451 or log in to My Account at [tep.com](http://tep.com) to submit a report online.

**WAYS TO PAY**

Online at [tep.com](http://tep.com)

Log in to My Account and sign up for free payment options.

TEP Mobile App

Download our free mobile app for iOS or Android devices from the App Store or Google Play.

By Mail

Send payment to TUCSON ELECTRIC POWER



**Meter**

This is the number associated with your meter. The bi-directional meter for your PV system starts with SK2, while your previous meter began with HX or XM.



**Unit**

kWh = energy delivered from TEP to the customer, in kilowatt hours.  
 KBH = energy received by TEP from the customer, in kilowatt hours.



**Reading**

Current Reading - Prior Reading = Reading Difference



**Usage**

In the kWh row, this is the total amount of energy that TEP has delivered to you this month.  
 In the KBH row, this is the total amount of energy that TEP has received from your PV system this month.

**NOTE:** to find your NET USAGE subtract your monthly KBH usage from your monthly kWh usage  
 If you get a negative number that means you have delivered more energy from TEP than you received.

Monthly kWh Usage - Monthly KBH Usage = NET Usage



This excess energy will be listed on your bill as "Credit usage carried forward".

If net is negative, credit carried forward will increase. If it is positive, it means you used credits from last month, and they will decrease. If credits carried forward are at 0, you will pay for these kWh.